

DOIT MASTER AGREEMENT NUMBER:

**B-03-012**

DOIT APPROVAL DATE:

**9/8/2004**

**VENDOR NAME: AT&T CORP.**

**FEIN: 13-4924710**

**SERVICE/PRODUCT NAME: Long Distance Service: Intrastate Directory Assistance: DIRECTory LINK Service**

**SERVICE/PRODUCT DESCRIPTION:**

AT&T DIRECTory LINK Service permits a Customer to complete a call to the called station telephone number received from Intrastate Directory Assistance without hanging up and originating a separate call. AT&T DIRECTory LINK Service is offered when a Customer requests Intrastate Directory Assistance. When the placed to the requested number. Customers obtaining two numbers from Directory Assistance are only able to use the AT&T DIRECTory LINK Service for the first number requested.

**SERVICE LEVELS:**

AT&T does not offer SLAs for Directory Assistance. We do consistently achieve a network with availability of 99.99%, 24 hours a day, 365 days per year.

**SERVICE AVAILABILITY/LIMITATIONS:**

AT&T DIRECTory LINK Service is not offered on the following types of calls:  
- Certain Sent Paid calls from hotels, hospitals, dormitories, and coin telephones where billing capability is not available.

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SERVICE NAME: <b>Long Distance Service: Intrastate Directory Assistance: DIRECTory LINK Service</b>									
Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost	Post- Conversion: Non-Recurring Unit Cost	Cost Per Call
Add	07/29/04	09/08/04	1		Intrastate Directory assistance	ea	\$0.00	\$0.00	\$0.375